

9 July 2019

**Cabinet**

**Name of Cabinet Member:**

Cabinet Member for Adult Services – Councillor M Mutton

**Director Approving Submission of the report:**

Deputy Chief Executive (People)

**Ward(s) affected:**

All

Title: Maymorn Day Centre – Ceasing Weekend Services

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**Is this a key decision?**

No. Although this matter affects all wards in the City, the impact is not expected to be significant

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**Executive Summary:**

One of the core requirements of the Care Act (2014) is the provision of care and support that meets eligible social care needs.

There are approximately 3687 people living with dementia in Coventry and numbers are projected to increase by an estimated 35% by 2025 and 146% by 2050.

Maymorn Day Centre, situated in Everdon Road, Holbrooks is a City Council operated centre which provides day support to older people with dementia. The service offers 25 places Monday to Friday and 10 places available on Saturday and Sunday. Aside from the Christmas and New Year period the service only closes on bank holidays.

Although operating at a high level of occupancy from Monday to Friday the demand for weekend support has been low for a period of time, on Saturday there is now on average 3 places occupied whereas on Sunday the service has not opened for approximately 3 years due to no attendees.

Consultation with service users/ families and staff has taken place regarding the proposal to cease providing a weekend service. The rationale for no longer providing a weekend service is generally accepted with one family currently expressing opposition to the proposal.

Coventry Alzheimer's Society were also consulted as a leading local charity that supports people with dementia and their families and carers. Their response confirmed that there is very little demand for weekend provision indicating that the proposed weekend closure would have minimal impact on service users.

**Recommendations:**

Cabinet is requested to:

1. Approve the ceasing of weekend provision at Maymorn Centre, Everdon Road, Holbrooks.

**List of Appendices included:**

None

**Background papers:**

None

**Other useful documents**

None

**Has it been, or will it be considered by Scrutiny?**

No

**Has it been, or will it be considered by any other Council Committee, Advisory Panel or other body?**

No

**Will this report go to Council?**

No

Report title: Maymorn Day Centre – ceasing weekend services

**1. Context (or background)**

- 1.1 One of the core requirements of the Care Act (2014) is the provision of care and support that meets eligible social care needs.
- 1.2 There are approximately 3687 people living with dementia in Coventry and numbers are projected to increase by 35% by 2025 and 146% by 2050 (Source: Prince, M et al (2014) Dementia UK: Update Second Edition report produced by King's College London and the London School of Economics for the Alzheimer's Society). For Coventry that would result in around 5000 people by 2025 and 9070 by 2050.
- 1.3 A range of support services are available in the City for people with dementia including care home provision, housing with care and a range of support to assist people to remain in their own homes and to provide breaks for family carers.
- 1.4 Maymorn Day Centre, which is situated on Everdon Road, Holbrooks is a City Council operated day service for older people with dementia. The centre has been providing this service since 2008 when the decision was taken to create a 7-day week dementia day service following the closure of Jack Ball House and George Rowley Housing with Care and day service provision. Currently the service remains resourced for seven days a week, with the exception of bank holidays and the Christmas and New Year period.
- 1.5 The centre offers 25 places Monday to Friday with 40 people registered to attend and most people attending on more than one day during the week. These 40 people occupy 110 of 125 places available on weekdays. Over the previous 13 months, 22 referrals were received and accepted which indicates a consistent demand for weekday provision and the ability of the service to accommodate referrals that are made.
- 1.6 Although operating at a high level of occupancy from Monday to Friday the demand for weekend support has been low for a period of time, on Saturday there is on average 3 places occupied whereas on Sunday the service has not opened for approximately 3 years due to no attendees.
- 1.7 There are various reasons for this low weekend occupancy including that at weekends there is generally more family support available. Should the decision be made to cease the weekend provision then alternative support would be available through such means as one to one support. Specific arrangements would be managed on an individual basis following the outcome of assessment and support planning.
- 1.8 At the start of consultation, five service users attended on a Saturday and all and their families were informed of the proposal to close on Saturdays. Subsequently to this one service user has sadly died, and another has moved into residential care. This leaves three people on the books to attend on a Saturday, one of whom has not attended for some time. This is similar to the typical usage of recent years. Due to this low level of occupancy the Centre is extremely quiet on Saturdays and lacks the same stimulating atmosphere that is experienced on weekdays. The responses in respect of each of the five service users and families spoken to are included in section 3, table one, below.
- 1.9 A proposal has been previously made to cease the weekend and bank holiday provision as part of the Council's "A Bolder Community Services" programme in 2014, the rationale for this was to bring Maymorn in line with all other day provisions and that at the time the uptake for weekend places was poor. As an outcome of consultation, the decision was made to retain the weekend provision, this was mainly due to increasing numbers of people with

dementia and the fact that this was the only seven day day service for people with dementia in Coventry.

## 2. Options considered and recommended proposal

### 2.1 Option 1: Recommended Option:

Due the long standing low levels of occupancy Cabinet is recommended to approve the closure of the Maymorn Centre at weekends.

### 2.2 Option 2: Not Recommended

The Centre could remain open at weekends, but this would result in the Council continuing to resource a service that currently sees very few customers on a Saturday and none on a Sunday. Weekend demand is not considered likely to increase.

## 3 Results of consultation undertaken

3.1 Service users/families were made aware of the potential for ceasing the weekend service on 3 March 2019. Further consultation took place on 11 and 13 March 2019 involving the 5 service users/families the results of which are summarised in Table one below.

*Table One: Service User/Family Consultation Responses*

| Service user | Response   | Comment   |
|--------------|--|---|
| 1            | Understanding of the change and has been aware of this for some time. Happy to have another day in the week instead of the Saturday.   | Recently deceased   |
| 2            | Was aware of the possibility that the Saturday could go. His mum has gradually deteriorated over the last 2 years and was doing 6 days but is now doing 3. Saturdays are important to him as he has a young family. However, his mum also has a carer who comes into the centre in the afternoons to support. Would possibly like to have some support on a Saturday at home but was not overly keen on this and it would need to be explored. | May move to weekdays due to number of staff required to support with moving and handling. Her son is accepting of the situation.  |
| 3            | Was aware that the Saturday could possibly be going. His mum formerly attended an independent sector day centre and transferred over, when there was only doing 5 days but when started at Maymorn was doing 6. Understands reasons for the change but feels it is a real shame.   | The service user's son has raised concerns if the weekend service provision were to close and is opposing the proposal.<br><br>Should the decision be made to close the service at weekends an assessment will take place to ascertain alternatives ways to meet the needs at weekends. |

|   |   |   |
|---|---|---|
| 4 | Was aware that this was a possibility for some time. Mum lives in a Housing with Care scheme and has family support. Realise that mum does not really benefit from the Saturday due to the other service users who attend. Gets quite distressed as she realises not as many attending on the Saturday. | Has now moved into residential care so is no longer attending Maymorn.  |
| 5 | The family realise the reasons why the Saturdays potentially may go. Mum attends 5 days a week but has not attended the centre for nearly 12 months now due to medical conditions and issues with moving and handling. If she returns to the centre would be happy with another day in the week.        | There is no anticipated date of return. Standard procedure would be to cease the placement however due to the timing of the consultation, this decision has not been taken. |

3.2 Coventry Alzheimer's Society were also consulted as a leading local charity that supports people with dementia and their families and carers. Their response confirmed that there is very little demand for weekend provision indicating that the proposed weekend closure would have minimal impact on service users.

3.3 Staff and trade unions were also consulted over a 30 day period which ended on the 8 April 2019.

#### **4 Timetable for implementing this decision**

4.1 If approved it is anticipated that the weekend provision would cease by the end of October 2019.

#### **5 Comments from Director of Finance and Corporate Services**

##### 5.1 Financial implications

The annual budget for the Maymorn is £348k, from which the cost of operating the Centre at weekends is approximately £55k per annum. Some costs of re-provision may be required for one of the existing attendees which will reduce the net saving.

In order to achieve closure of the weekend service Trade Unions have indicated that a one off buyout of existing weekend enhancements is required. This will reduce the savings for 2019/20 with full year effect expected to be realised in 2020/21.

##### 5.2 Legal implications

Meeting social care needs of people with dementia is governed by the Care Act 2014. The legislative framework makes clear that the needs of people deemed eligible for care and support after assessment by Adult Social Care can be met in any appropriate way. It is no longer the case that local authorities are required to provide a set list of services. The provision of day services such as Maymorn is just one way in which the eligible needs of service users can be met.

For services whose focus is the provision of personal care, registration with the Care Quality Commission is required with associated oversight by the Commission. However, day services are not subject to this regime and therefore there are no implications in relation to notification to the Care Quality Commission of the proposal detailed in this report.

It may be necessary to make a change to the employment contracts of some employees following consultation

## **6 Other implications**

### **6.1 How will this contribute to the Council Plan ([www.coventry.gov.uk/councilplan/](http://www.coventry.gov.uk/councilplan/))?**

This proposal would contribute to the Council's key objectives of continuing to support people with dementia, many of which have vulnerabilities and making the best use of our available resources.

### **6.2 How is risk being managed?**

Risk is being managed through a day opportunities project group. The key risk identified has been the potential for unmet need. This is being addressed by offering alternative provision either at Maymorn during weekdays, one to one package or potentially in a separate facility.

### **6.3 What is the impact on the organisation?**

Nine staff currently receive additional remuneration for weekend working which would cease on implementation of the proposal, should it be approved. Trade Unions have indicated that a buy out of these terms and conditions will be required in order for the Trade Unions to agree to the changes in working conditions and arrangements as per the Single Status Agreement 2004. The possibility for a buyout is also contained within the City Councils constitution.

Should the decision be made to cease weekend provision the required negotiations with Trade Unions will continue with a view to enabling implementation by the end of October 2019.

The proposal will also result in two Grade 4 posts being deleted; therefore, the Security of Employment Agreement would apply to the two post holders.

### **6.4 Equalities / EIA**

As only 9 staff and 3 service users are directly impacted, a full ECA has not been undertaken. There is little adverse equalities impact with respect to race, gender, age, disability or sexual orientation arising from the proposals.

This proposal has little statistical significance for the composition of Adult Services.

### **6.5 Implications for (or impact on) the environment**

None.

### **6.6 Implications for partner organisations?**

None.

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